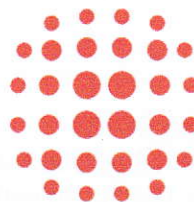


Our ref: POL/1060446-2013/CDT Admin



Solicitors
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Private & Confidential

Mr M Kirk
175b Cowbridge Road West
Cardiff
CF5 5TB

10 January 2013

Dear Mr Kirk

**Professional conduct
Report about Morgan Cole LLP**

Thank you for your recent correspondence giving us information about Morgan Cole LLP.

The Solicitors Regulation Authority's ("SRA") purpose is to set, maintain and secure standards of professional behaviour from the firms and individuals we regulate and information such as this helps us swiftly to identify risks to the public.

We will carefully assess the information you have provided along with any other related information we hold, to decide whether we should take action or make further enquiries. If we need to seek further information from you we will contact you again.

We regret that we do not provide updates on our enquiries, partly because our enquiries may include confidential information but also because we try to devote our limited resources to taking the actions necessary to protect the public. However, when we do take formal action, the results are usually published on our website.

We cannot offer legal advice, or help with court action. If you need further advice, please see www.gov.uk/browse/justice/rights

Even if the information you have provided does not lead to immediate regulatory action, it will be retained and would be reconsidered if further information about the firm or individual were received.

Please note that the SRA has no powers to award you financial compensation in respect of a solicitor's misconduct. If you wish to claim compensation for the inadequate level of service you have received from your own solicitor you may wish to contact the Legal Ombudsman as follows:

Telephone: 0300 555 0333
Email: enquiries@legalombudsman.org.uk
Post: PO Box 6806, Wolverhampton W V1 9WJ

Further details about how we regulate firms and solicitors can be found on our website at www.sra.org.uk.

Again, thank you for supplying us with this information, which is much appreciated.

Yours sincerely



Tracey O'Callaghan
Administration Officer
Solicitors Regulation Authority

**** Please quote our above reference whenever contacting us ****
If corresponding by e-mail please quote our reference in the subject heading

Other information

If you have a complaint about the service we have provided, we have an internal complaints procedure to deal with your concerns. Please note that we will not be able to change formal decisions we have made about your case through our complaints policy. If you would like more details of this procedure, see www.sra.org.uk/sra/complaints-service.page For alternative formats of this correspondence, email contactcentre@sra.org.uk or telephone 0870 606 2555.

Please note that we do not store our files indefinitely. It is our policy to destroy files after six years unless there is a particular reason not to do so.

Direct line 0121 329 6824
Direct fax 0121 616 1299
report@sra.org.uk